

# Warranty

Our product is guaranteed to be free from defects in product quality and components for a period of 24 months from the date of purchase. Proof of purchase will be required upon warranty claim. Any faults that occur within the 24-month period after purchase under standard use and care will be repaired or replaced at the discretion of Unwyre.

This warranty is being offered in addition to the protection the consumer has under the laws of the country in which the Unwyre product took place, as well as state and territory laws.

All of our products come with a warranty that cannot be excluded under the consumer laws of the country in which the Unwyre product took place.

Our customers are entitled to refund or replacement for a major failure and for compensation for any other foreseeable loss or damage. We will also repair or replace any goods deemed to be unacceptable due to quality but does not amount to major failure.

# **Compatible Devices**

Unwyre supports fast Qi compatible charging on all devices that are wireless charging enabled.

Unwyre is suitable for wirelessly charging Android devices at 5W, fast charging Apple iPhone at 7.5W and Samsung devices at 10W.

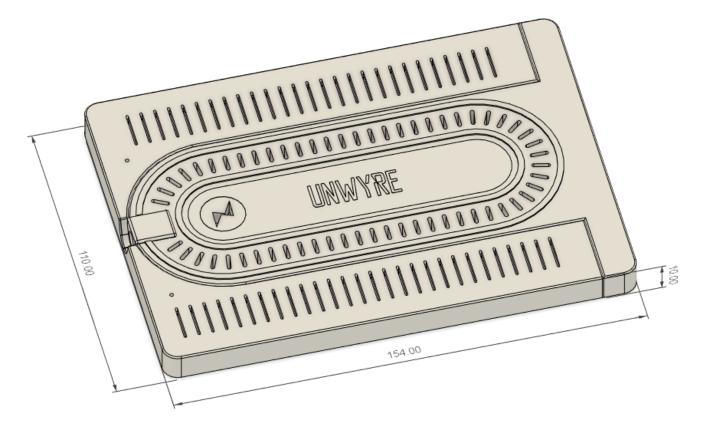
Your device must be a minimum of 15mm to a maximum of 30mm away from Unwyre to commence charging.

Unwyre will not charge your device if placed directly on the charger.

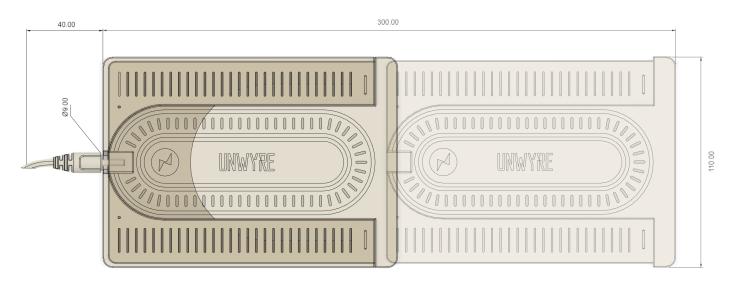




# **Technical Drawing**



#### Installation Clearance



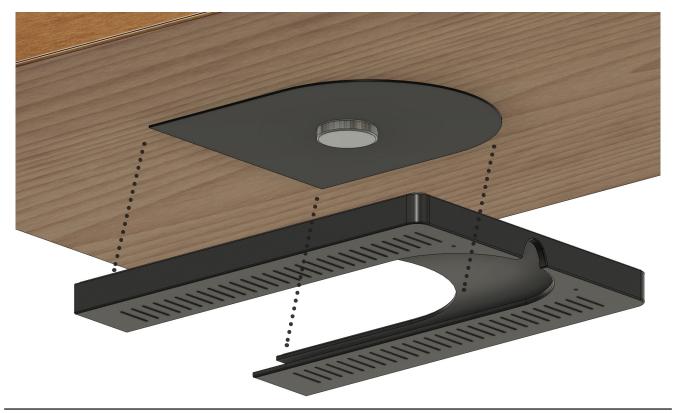


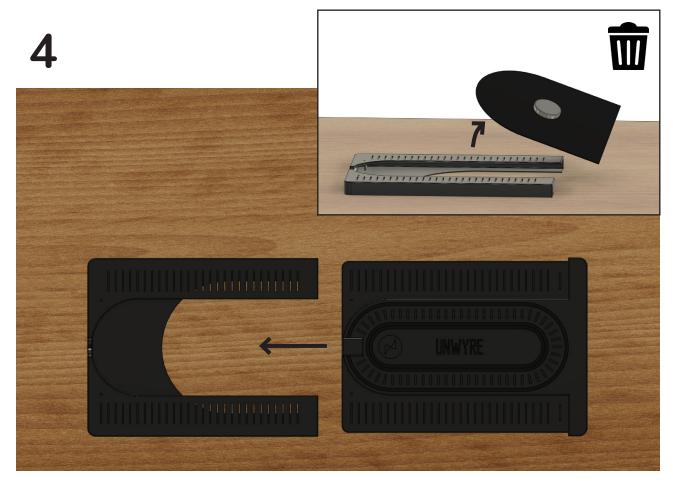




























### **Product Safety**

Unwyre will stop charging automatically when a metal or foreign object is in the charging area. This will be signified by a red flashing light. Remove the object to continue charging.

If charging stops for an unknown reason, remove the phone and wait at least 5 sec. before replacing onto the charging area.

Do not install Unwyre onto a metal desk or place metal objects or digital IC cards in the charging area.

To avoid damage, do not install Unwyre in a wet, hot or cold environment.

Do not install Unwyre in direct sunlight or close to any heating equipment. Do not disassemble, throw, press or puncture the device.

Unwyre may interfere with some medical devices such as pacemaker, cochlear implants and hearing aids.

Use only the supplied power adapter with Unwyre devices.

# **Troubleshooting**

Pulsing Blue Light: Unwyre is in standby mode.

Solid Blue Light: Unwyre is wirelessly charging a phone.

Flashing Red Light: A foreign object is detected or the phone is too

close to the charger. The phone may not be

aligned properly.

#### Why isn't Unwyre charging my phone?

Check that the make & model of your phone is wireless charging enabled.

Check there is a minimum of 15mm distance between phone and charger. Unwyre will not work if phone is placed directly on the charger.

Remove your phone case if you have one installed. It may contain metal and cause charging to fail. Remove other objects from the charge area.

Align the phone in multiple locations above Unwyre. Phones have charging coils installed in different places and must be correctly aligned with Unwyre to commence charge..

Wait 5 sec. before attempting to charge the phone in a new location.